

## **ENVIRONMENTAL - OCCUPATIONAL HEALTH AND SAFETY POLICY**

*AEM Timisoara commits itself to manufacture products and services in accordance with specified requirements, without the prejudice of the environment, the health and the safety of its staff members and its associates in its activities.*

***In order to achieve this goal, the Board of Directors and each person with management related responsibilities, will work in order to:***

- 1. Comply with the reference standards ISO 14001 and OHSAS 18001, with the Romanian legislative requirements, international agreements and EU directives, related to serious environmental impacts, risk identification, risk assessment and control according to our activities, products and services;*
- 2. Provide resources and effective trainings in order to be aware of the need to reduce the environmental impact and risks of incidents, starting with the design stage, up to the delivery, recovery and recycling of our products;*
- 3. Improve the quality of environmental factors by continuously measuring and monitoring the environmental and OH&S performance, applying the appropriate measures, minimizing the risks for the staff members and the one associated to AEM's activities, preventing and combating pollution according to the current and future work and preventing major accidents;*
- 4. Increase the extent of the recovery and revaluation of technological waste and remove the industrial waste in a responsible and safe manner;*
- 5. Interact with all stakeholders is absolutely necessary - authorities, media, customers, suppliers, staff, civil society, by taking into consideration their participation and consulting them in case of premises of impact on the environment and OH&S in order to obtain a full transparency in the adopted policy.*

*AEM Board of Directors nominates the technical director as a representative of the integrated management, with specific responsibilities to ensure that the integrated management system is established, implemented, maintained and developed in accordance with ISO 14001 and OHSAS 18001 standards, by making sure that the OH&S and Environment Objectives are established within the analysis made by the management.*

**PRESIDENT,  
Olimpia MOICA, B.L.**

January 2012

## QUALITY POLICY

### Our Mission:

- to maintain our leader position in Romania as top quality manufacturer of electric energy meters and gas meters;
- to promote our products (electricity and gas meters) on the markets of Europe, Asia, Latin America, South America
- to be the favourite partner of our customers, always competent and honest.

In order to carry out this important mission, SC AEM SA Timisoara has established clear objectives on each level of the organization and applies the following management principles:

1. **THE SATISFACTION OF THE CUSTOMER AND MEETING THE NEEDS AND REQUIREMENTS OF THE STAKEHOLDERS, AT THE TOP LEVEL CONTINUES TO BE OUR BUSINESS VISION.** Our entire organization is focused on answering customer requirements, exceeding their expectations each and every single time.
2. **The top level management takes the responsibility of creating the unity of SC AEM SA's aim and direction.** By establishing measurable performance objectives, by constructing confidence and ensuring the required resources and training to the people, continuous improvement becomes possible.
3. **The involvement of the people, i.e. of every employee in OBTAINING THE ADEQUATE QUALITY,** in getting to know their obligation, in the enhancement of their competences, knowledge, and experience leads to their motivation and commitment, from the increase of involvement to continuous improvement.
4. **THE PROCESS APPROACH** of all SC AEM SA activities with the purpose of optimizing them, and to reduce costs, will enable us to focus on every opportunity of improvement that we have. In all processes, **THE ACTIVITIES PLANNING** will be the company's work style.
5. **MANAGEMENT THROUGH SYSTEMIC APPROACH,** through THE INTEGRATED QUALITY MANAGEMENT SYSTEM structuring and development according to ISO 9001-2008, by measuring and evaluating it, will supply confidence to our customers, shareholders, and to our company concerning the utility and efficiency of our company, SC AEM SA.
6. **CONTINUOUS IMPROVEMENT** is a basic component of the top management activity and of every employee. Establishing measurable objectives for the continuous improvement of every product, of every process, of the Management System's efficiency will lead to the increase of SC AEM SA competitive advantage.
7. **The process of decision making at all management levels is based on DATA AND INFORMATION ANALYSIS.**
8. **AEM RELATIONS WITH ITS SUPPLIERS, BASED ON MUTUAL BENEFITS,** the creation of clear and open communications leads to the increase of the ability of both parties to create value and to be flexible at markets changing. Partnership relations, **of CUSTOMER – SUPPLIER type outside the company are extended inside it, as well,** within the relations between entities.

PRESIDENT,

  
Olimpia MOICA, B.L.

January 2012